

HPE GreenLake for PC AI

User Guide



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Document revision history

Document version	Date	Section and text revised
1.0	November 2024	8.8.5



Introduction

This document is intended for pre-sales personnel, account managers, Integration Center personnel, and solution architects involved in creating Customer Intent Documents (CIDs) for HPE GreenLake solutions.

When ordering a customized or pre-configured solution, the HPE sales personnel, solution architects, and technical support personnel put together a CID.

The CID stores the requirements of different customers. It contains information on system requirements and configuration that is used by HPE to build the system according to the customer-provided specifications.

HPE Smart CID is the web version of CID. It is a tool that allows you to perform the following:

- Select a system
- Select a configuration
- Enter configuration details as per specific business requirements
- Generate configuration files for build automation

HPE Smart CID is thus an online collaborative tool that aids in customizing the solution according to the customer's data center requirements. HPE Smart CID is a highly intuitive, fast, and time-efficient tool. HPE Smart CID prevents incorrect and incomplete data entry, build errors, and enables a flawless build at the factory or on-site.

Features

Following are the feature highlights of HPE Smart CID:

- **Web-based:** HPE Smart CID is web-based and is accessible from a browser. It is a single location where all the information on customer requirements can be stored and retrieved, instead of having multiple versions with different updates shared over email chains.
- **Simplified experience:**
 - Built-in validations: HPE Smart CID has built-in validations to ensure that the information entered is complete and accurate.
 - Autofill: It provides default values for hostnames, IP addresses, and passwords to make the filling up of the CID process faster and more efficient.
 - Context-sensitive help: The inline help is context-aware. It progressively discloses the required information while continuously prompting the users to provide correct data in the related fields.
- **User-friendly and intuitive interface:** HPE Smart CID's intuitive and user-friendly interface makes it easy to enter all the CID information in a single location. The interface is like other HPE management tools such as [HPE OneView](#).
- **Customized templates:** HPE Smart CID has customized configuration templates which users can select based on their requirements that aid faster decision-making.
- **HPE Solution Sales Enablement Tool (SSET) and One-Configuration-Advanced (OCA) integration:** HPE Smart CID also supports CID creation through the SSET and OCA portals.
- **HPE GreenLake Cloud Modules Designer integration:** HPE Smart CID supports fetching instance types from Cloud Modules Designer for a specific Bill of Material (BOM).

Browser compatibility

HPE Smart CID is designed to work in the following browsers:

- Google Chrome
- Microsoft Edge



Supported HPE GreenLake services offerings

HPE Smart CID supports creating CIDs for HPE GreenLake for PC AI

Getting started

HPE Smart CID is a web-based application. You can access HPE Smart CID by logging in to the application from a web browser.

Accessing HPE Smart CID

Access HPE Smart CID from a web browser at <https://smartcid.itcs.hpe.com/>.



Figure 1. HPE Login

To start using HPE Smart CID, you must create a user account.

- Click **HPE Employee Login** if you are an HPE employee. HPE Smart CID then authenticates through OKTA using Sign in with Virtual Digital badge or sign in with Password or Okta verify.
- Click **Customers/Partners Login** if you are a customer or a partner. You can then sign in with your user name and password on the HPE Sign In webpage. If you do not have an HPE account, then follow the instructions on the HPE Sign In webpage to create a new account. Log in to HPE Smart CID with your new account.

HPE Smart CID interface

When you log in to the HPE Smart CID portal, the default page displays the following CID type tiles as Private Cloud AI , Private Cloud Enterprise and Enterprise Solutions.

- **Private Cloud AI** : Click on tile of Private Cloud AI to configure cloud services such as HPE GreenLake for PC AI.
- **Private Cloud Services**: Click this option to configure cloud services such as HPE GreenLake for Private Cloud Enterprise, HPE GreenLake for VMware Cloud Foundation, and so on.
- **GreenLake Flex Solutions** : Click this option to configure cloud service such as HPE GreenLake for VMware Cloud Foundation



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customer managed, HPE GreenLake for VMware Cloud Foundation managed for you.

- **Enterprise Solutions:** Click this option to configure solutions such as HPE GreenLake for Microsoft Azure Stack HCI, Machine Learning Operations (MLOps) on the HPE container Platform, SAP HANA, and so on.

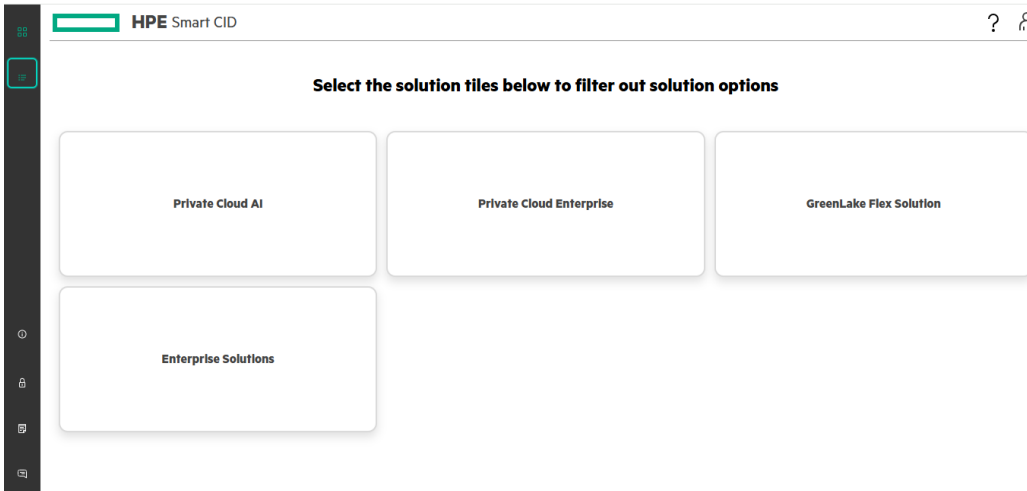


Figure 2. CID types

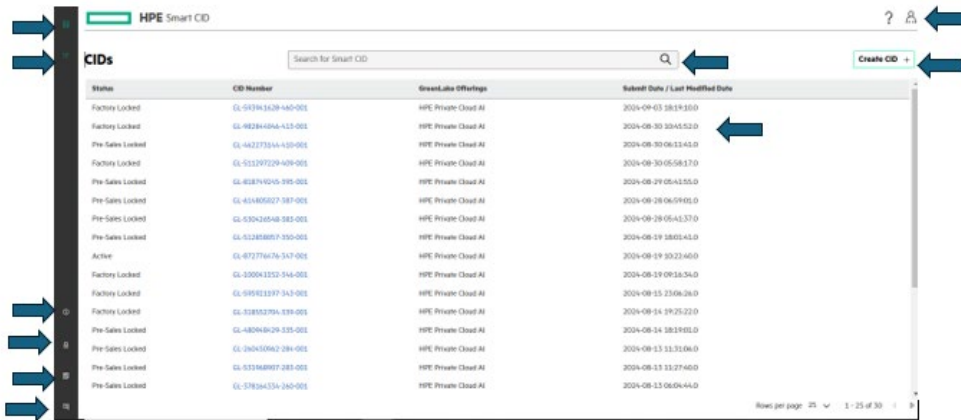


Figure 3. HPE Smart CID interface

The following table lists and describes the sections of the HPE Smart CID interface.

Table 1. HPE Smart CID interface

Item	Description
1	Main CIDs Page - Click this icon to view the CIDs page.
2	CID Types - Click this icon to display the CID types. <ul style="list-style-type: none"> • HPE GreenLake Cloud Services • Enterprise Solutions • Private Cloud AI
3	Search Pane - Search CIDs using any details, such as the CID number.



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- 4 **Help, Session** - The icons on the top right corner of the page displays the following:
- **Help** - Click this icon to view the online help page
 - **Session** - Click this icon to view your login account details and status

- 5 **Create CID+** - Click this button to create a new CID.

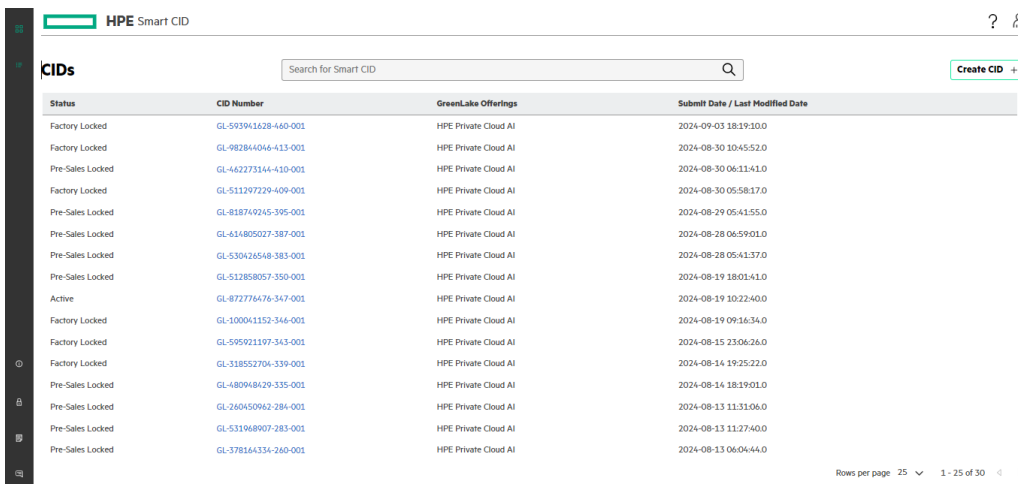
Item	Description
6	Entries - If a CID is already created, this section automatically displays the Status, CID Number, Site ID, GreenLake Offerings, Creation Date, and Submit Date/Last Modified Date.
7	Version - Click this icon to view the following details: <ul style="list-style-type: none">• HPE Smart CID version• Build number• Build date
8	Privacy Policy - Click this icon to redirect you to the HPE Privacy Statement page.
9	Release Notes - Click this icon to view the latest HPE Smart CID Release Notes.
10	Email - Click this icon to redirect you to the HPE Smart CID email support

CID listing page

The CID listing page displays the CIDs created by you. Any user can view or edit the CIDs added as a collaborator. The collaborator details are added in the **Order & Customer Info > Collaborators** section.

Note

Collaborators can be added or deleted and cannot be pre-defined.



Status	CID Number	GreenLake Offerings	Submit Date / Last Modified Date
Factory Locked	GL-593941628-460-001	HPE Private Cloud AI	2024-09-03 18:19:10.0
Factory Locked	GL-982844046-413-001	HPE Private Cloud AI	2024-08-30 10:45:52.0
Pre-Sales Locked	GL-462273144-410-001	HPE Private Cloud AI	2024-08-30 06:11:41.0
Factory Locked	GL-511297229-409-001	HPE Private Cloud AI	2024-08-30 05:58:17.0
Pre-Sales Locked	GL-818749245-395-001	HPE Private Cloud AI	2024-08-29 05:41:55.0
Pre-Sales Locked	GL-614805027-387-001	HPE Private Cloud AI	2024-08-28 06:59:01.0
Pre-Sales Locked	GL-530426548-383-001	HPE Private Cloud AI	2024-08-28 05:41:37.0
Pre-Sales Locked	GL-512858057-350-001	HPE Private Cloud AI	2024-08-19 18:01:41.0
Active	GL-872776476-347-001	HPE Private Cloud AI	2024-08-19 10:22:40.0
Factory Locked	GL-100041152-346-001	HPE Private Cloud AI	2024-08-19 09:16:34.0
Factory Locked	GL-595921197-343-001	HPE Private Cloud AI	2024-08-15 23:06:26.0
Factory Locked	GL-318552704-339-001	HPE Private Cloud AI	2024-08-14 19:25:22.0
Pre-Sales Locked	GL-480948429-335-001	HPE Private Cloud AI	2024-08-14 18:19:01.0
Pre-Sales Locked	GL-260450962-284-001	HPE Private Cloud AI	2024-08-13 11:31:06.0
Pre-Sales Locked	GL-531968007-283-001	HPE Private Cloud AI	2024-08-13 11:27:40.0
Pre-Sales Locked	GL-378164334-260-001	HPE Private Cloud AI	2024-08-13 06:04:44.0

Figure 4. CID listing page

The CID listing page provides the following details for each of the CIDs listed:

- Status
- CID number
- Site ID



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- GreenLake Offerings
- Creation date
- Submit date or Last modified date

You can search and filter CIDs using any search string parameter such as the CID number..

Viewing CID details

1. Click the CID Number on the CID listing page. The dashboard of that CID is displayed.
2. Click the title to view the details of each form on the dashboard.

CID form details

When you click on any form on the dashboard, the details of the form are displayed. You can edit or view information that was either previously entered or auto-populated in that field.

Session and Help icons

On the top right corner of the dashboard window, the **Session** and **Help** icons appear.

- The **Session** icon displays the email ID and roles of the current user.
- The **Help** icon displays the following:
 - HPE Smart CID version number
 - Link for downloading the latest HPE Smart CID User Guide
 - Link for downloading the latest HPE Smart CID Release Notes
 - Link to the HPE Smart CID training material
 - Link for email support

Actions menu

Using the **Actions** menu, you can perform various functions.

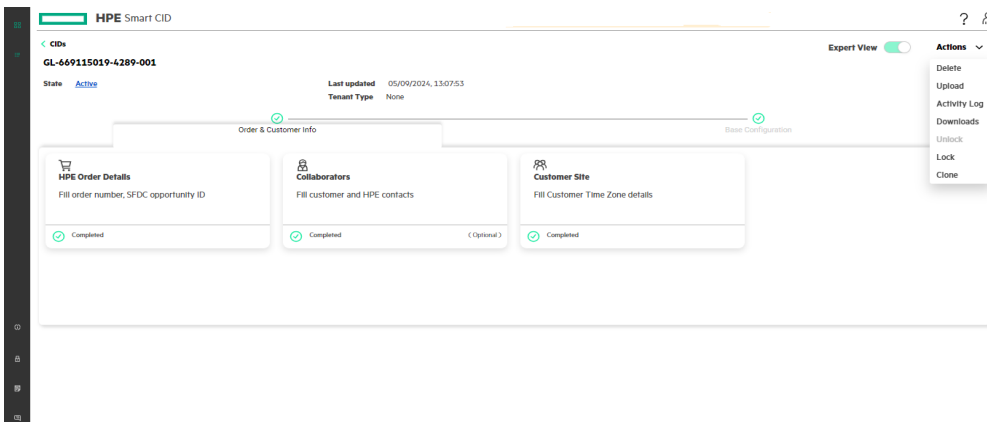


Figure 5. Actions menu

The following options are available under the **Actions** menu:

- **Delete:** Select **Delete** to delete a CID.
- **Upload:** You can upload or attach files to a CID. This option is useful to add supporting documents to a CID. In each CID, you can upload up to 10 files that are a total size of 10 MB. The following file formats are acceptable:
 - Image files with JPEG, JPG, and PNG extensions (file_name.jpeg, file_name.jpg, and file_name.png)
 - Text files (file_name.txt)



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- Portable document format (file_name.pdf)
 - Microsoft Word files with DOC and DOCX extensions (file_name.doc and file_name.docx)
 - Microsoft Excel files with XLS and XLSX extensions (file_name.xls and file_name.xlsx)
 - Microsoft Visio files with VSD extension (file_name.vsd and file_name.vsd)
 - JSON files (file_name.json)
 - YAML files (file_name.yml)
- **Activity Log:** The **Activity Log** window displays the activity progress tracking of the CID.
 - **Downloads:** Select **Downloads** to download the output files and uploaded files.
 - **Preview:** The **Preview** window displays a summary of the CID.
 - **Unlock:** Select **Unlock** to unlock a locked HPE Smart CID.
 - **Lock:** Select **Lock** to lock a CID.
 - **Clone:** user can clone the UCID

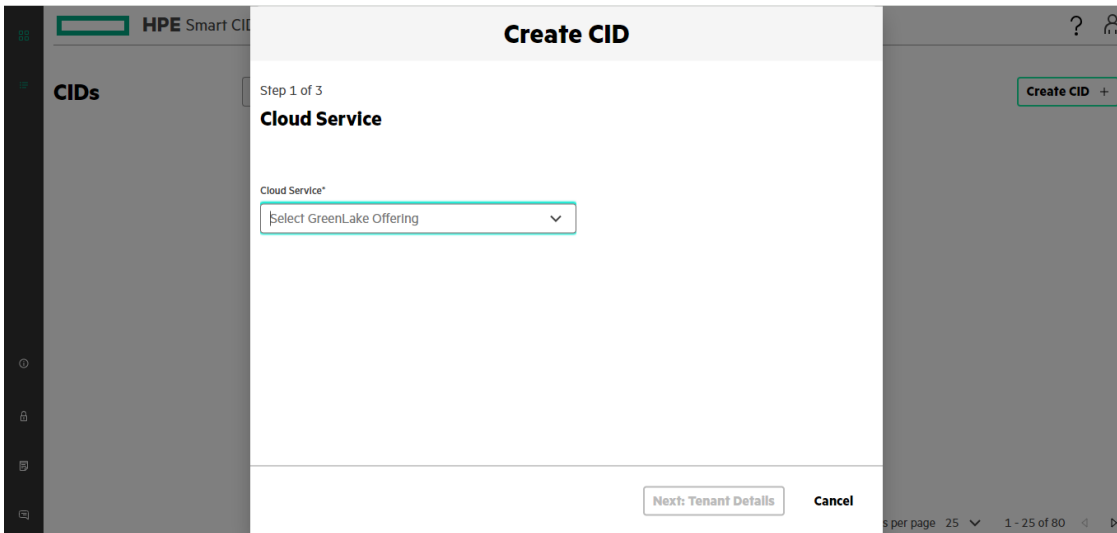


Figure 6. Creating CID

- The following drop down list with offering is displayed.

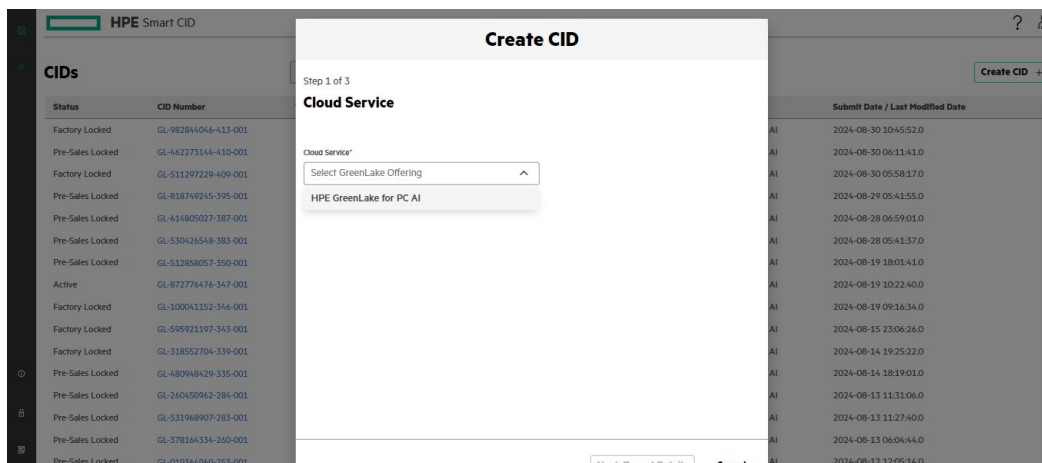


Figure 7. HPE GreenLake for PC AI



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- Select **HPE GreenLake for PC AI**
- Click **Next : UCID details**

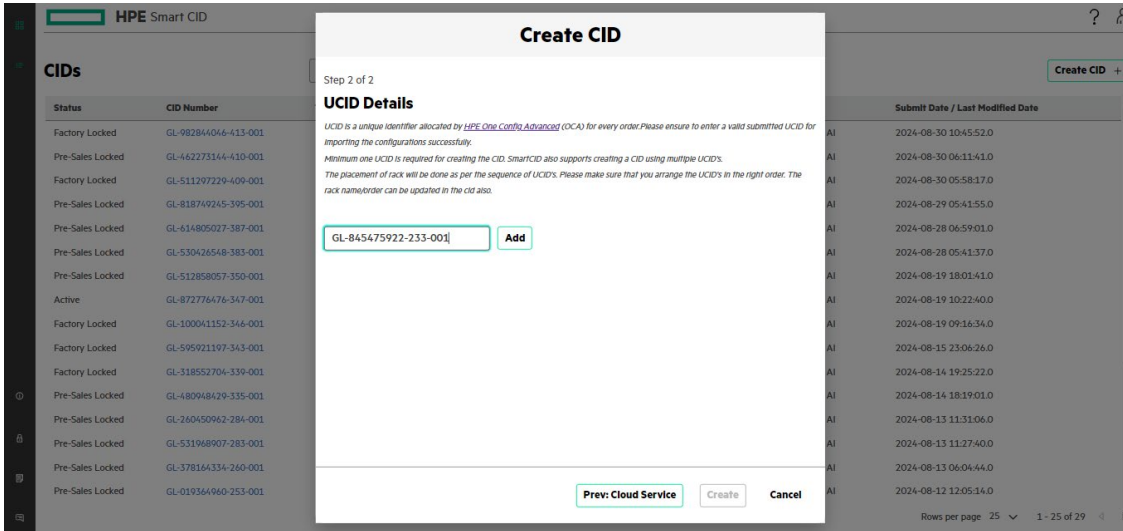


Figure 8. Enter UCID details

User will be redirected to UCID Details page field Provided to enter the UCID.

- Click **Add**. UCID is added to the list. You can also add multiple UCIDs
 1. Click **Create**. This initiates the CID process. HPE Smart CID generates a unique tracking ID for every new CID.

The new CID is suffixed with version number starting from 001. The status of this new CID is now **Active**.

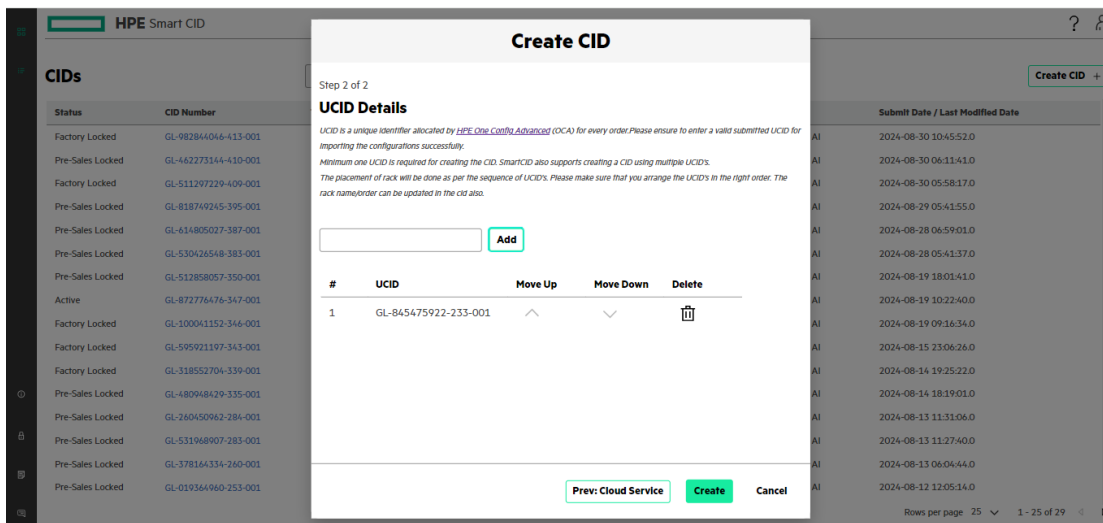


Figure 9. UCID updated



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Status	CID Number	GreenLake Offerings	Submit Date / Last Modified Date
Factory Locked	GL-593941628-460-001	HPE Private Cloud AI	2024-09-03 18:19:10.0
Factory Locked	GL-982844046-413-001	HPE Private Cloud AI	2024-08-30 10:45:52.0
Pre-Sales Locked	GL-462273144-410-001	HPE Private Cloud AI	2024-08-30 06:11:41.0
Factory Locked	GL-511297229-409-001	HPE Private Cloud AI	2024-08-30 05:58:17.0
Pre-Sales Locked	GL-818749245-395-001	HPE Private Cloud AI	2024-08-29 05:41:55.0
Pre-Sales Locked	GL-414805027-387-001	HPE Private Cloud AI	2024-08-28 06:59:01.0
Pre-Sales Locked	GL-530426548-383-001	HPE Private Cloud AI	2024-08-28 05:41:37.0
Pre-Sales Locked	GL-512858057-350-001	HPE Private Cloud AI	2024-08-19 18:01:41.0
Active	GL-872776476-347-001	HPE Private Cloud AI	2024-08-19 10:22:40.0
Factory Locked	GL-100041152-346-001	HPE Private Cloud AI	2024-08-19 09:16:34.0
Factory Locked	GL-595921197-343-001	HPE Private Cloud AI	2024-08-15 23:06:26.0
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Pre-Sales Locked	GL-260450962-284-001	HPE Private Cloud AI	2024-08-13 11:31:06.0
Pre-Sales Locked	GL-531968907-283-001	HPE Private Cloud AI	2024-08-13 11:27:40.0
Pre-Sales Locked	GL-378164334-260-001	HPE Private Cloud AI	2024-08-13 06:04:44.0

Figure 10. CID Created

2. Click the **CID Number**.

Dashboard - HPE GreenLake for Private Cloud AI

Click a CID number to view the basic view of the dashboard. The basic view displays the **Order & Customer Info** tab by default.

Figure 11. Dashboard - Basic view of HPE GreenLake for PC AI

Users with pre-sales access can view **Expert View** is default is on the dashboard and would view Base Configuration tab as shown in above Figure.

- Base Configuration

User need to fill the details for each tile of Order & Customer info as per fields.

- Order & Customer Info

This displays the following forms:

- HPE Order Details



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- Collaborators
- Customer Site

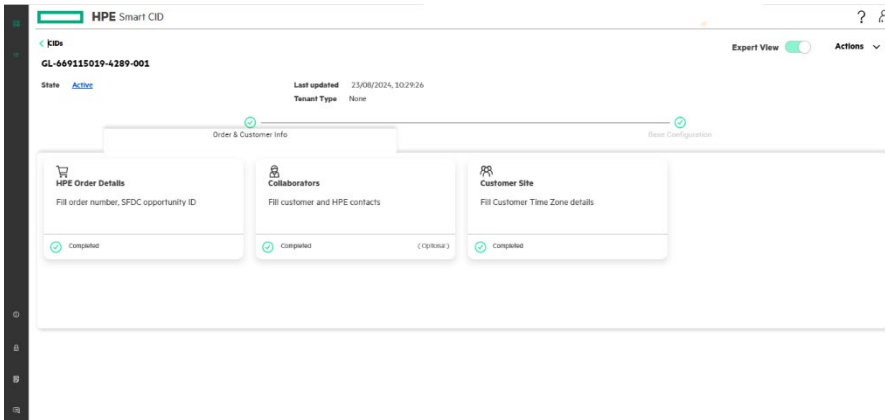


Figure 12. Order & Customer Info tab

- HPE Order details

This form allows you to enter the following details:

- UCID
- Customer Name
- HPE Sales Order Number : please enter order number, if available
- SFDC Opportunity ID ; Enter SFDC ID ,if provided.
- Comments :

Note :

If HPE Sales Order name is not available, user can enter any six characters or alphanumeric

Example: 123456

If SFDC ID is not provided, user can enter OPE - provided with any 10 numbers

For example : OPE - 123456789

- Collaborators

This form allows you to enter the following details:

- Name
- Role
- Phone Number
- Email ID

Note

You must enter information related to customer contacts.

- Customer Site



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The form is specific to customer data and allows you to view or update the following tabs:

- **Time:** You can enter the
 - Time Zone.
 - Day light Savings
 - Region
 - Click Update to make the changes

Base configuration

This tab displays the following forms that allow you to specify the network and infrastructure components:

- Networks
- Infrastructure
- Infrastructure Management

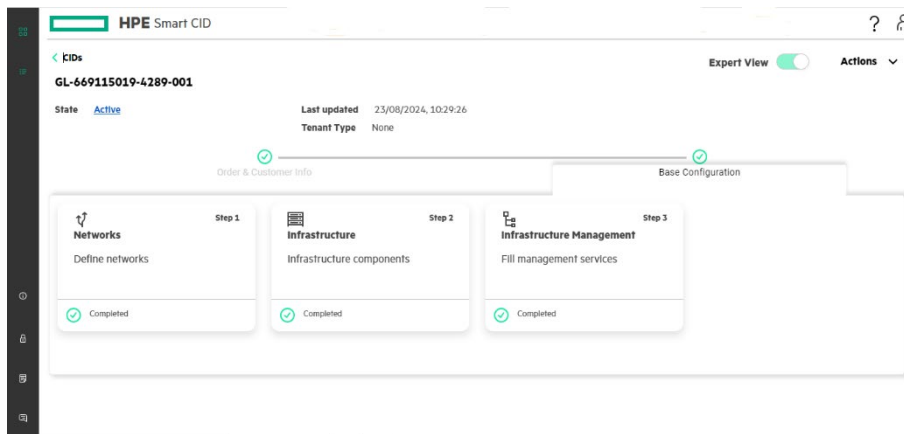


Figure 13. Base configuration

Networks

In this form, you can view or update the details of Ethernet Networks, iSCSI Networks, and SAN Networks:

- Customer Networks
 - Progress
 - Network Name
 - VLAN ID
 - Preferred Bandwidth Gbps
 - Max Bandwidth Gbps
 - Network Mask
 - Subnet ID
 - Gateway IP address

Similarly , internal Network has the same column heading as per Customer Networks.



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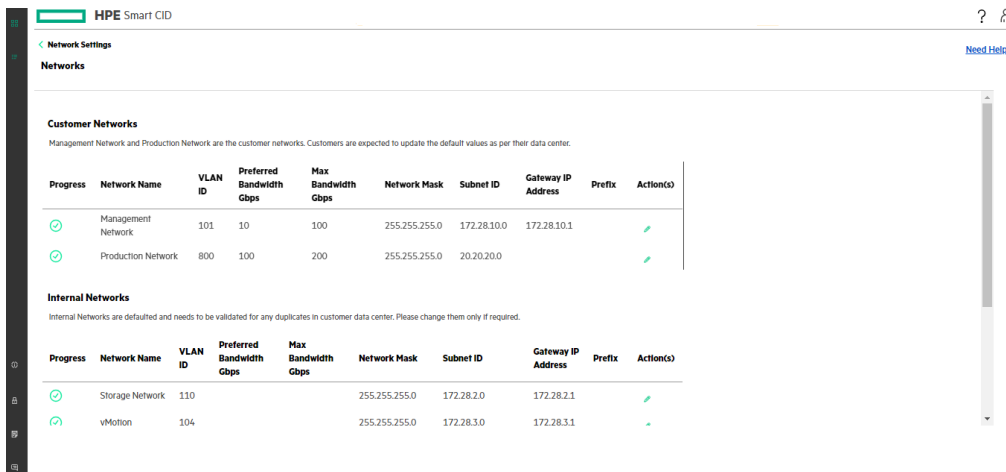


Figure 14. Networks

- Customer IP range
 - Start Address and End Address
 - IP Address Pool
 - Purpose, Start Address, End Address.

User will be notified with message as **“Please click on the update button below to validate the pools when the available range is updated”**.

- Specific Attribute
 - DNS IP Address
 - NTP IP Address
 - Proxy URL
 - Data Search Documents
 - DNS search domains
 - No Proxy
- Infrastructure
 - This displays the rack sections with Component ID, Type, Role, Rack Elevation Start, Rack Elevation End, and Instance Type.

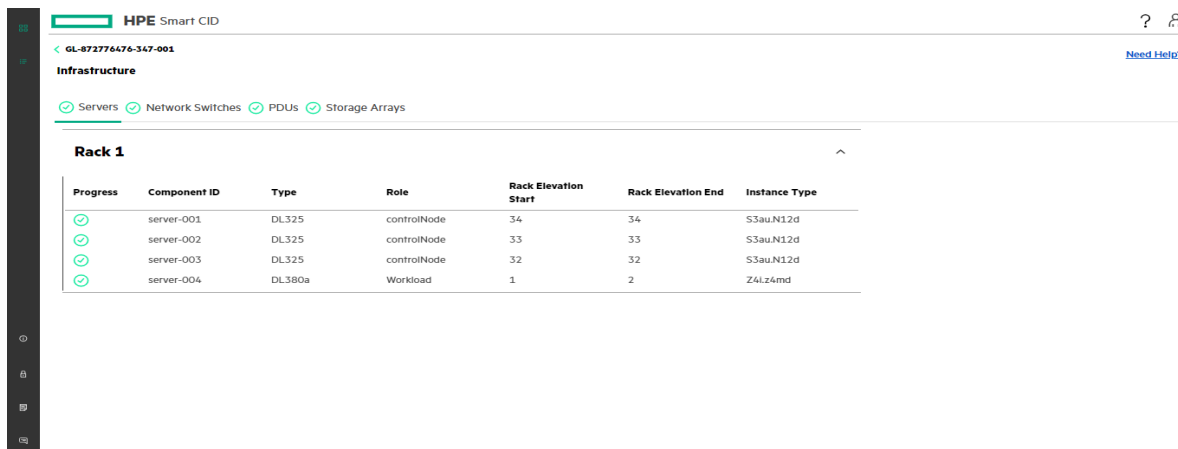


Figure 15. Infrastructure

User view the Instance type as below :

- AI optimized compute instances - (Z3ix,Z3iu.z1e,Z3iu.z2ed,Z3iu.z4ed, Z4iu.z1e, Z4iu.z2ed, Z4i.z4md,Z4i.z2m, Z4iu.z4ed)



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- Memory Optimized compute instance - (M2if, M4i, M4i.q, M4iu.fq, M4iu.fd, M4iu.q, M4i.fd, M4i.f, M4iu.f, M4i.d)
 - Compute Optimized instance - (C3ix.kf, C3ix.kfd, C3ix.kfq, C3ix.kfo, C4i, C4i.d, C4i.fq, C4i.o, C4i.f, C4i.fo, C4i.fd)
 - CS series (X2ikf) family of compute instances - X2ikfs (X2ikfsd, X2ikfq, X2ikf, X2ikfd)
 - Gen 11 based AMD compute instance – (G3a, G3ad, C3a, C3ad, M3a, M3ad), (G4i, G4i.fd, G4i.q, G4i.d, G4i.fq, G4iu.d, G4iu, G4i.f).
- Click the **Control node server** to view or update the following tabs:
 - General: Host Name and ILO Host Name
 - Access Credentials: User Name, Credentials For, and Password
 - Network Connections: Network Name, Purpose, and IP Address

Note

Duplicate values are not allowed in Rack elevation start.

If the imported UCID has Chassis servers, then they are populated inside the Chassis.

Component IDs for Control nodes (servers) are assigned starting from server-001 to server-003

-
- **Network Switches:** This displays the rack sections with Progress, Component ID, Type, Host Name, Management IP, Rack Elevation Start, Rack Elevation End, and Password. You can also view or update the following tabs:
 - **General:** Role and Host Name
 - **Specific Attributes:** Enter the Network Fabric ASN.
 - **Access Credentials:** User Name, Credentials For, and Password
 - **Network Connections:** Network Name, Purpose, and IP Address.

Note

HPE Aruba 6300M switches in a rack will have the same host name, access credentials, and network connections. Therefore, updating one 6300M switch will update all HPE Aruba 6300M switches in the rack.

For HPE Aruba 6300, the default rack elevation is populated with standard default values. Therefore, the user must modify the default values populated in the HPE Smart CID UI to desired U locations for Aruba switches and proceed.

-
- **PDU:** This displays the rack sections with Type, Host Name, Management IP, Admin Username, and Admin Password. You can view or update the following tabs:
 - **General:** Host Name
 - **Access Credentials:** User Name, Credentials For, and Password
 - **Network Connections:** Network Name, Purpose, and IP Address.

Note

Two PDUs of the same model are termed Daisy-chained PDUs. If the rack has four PDUs, then the first pair (1 & 2 PDU) is primary and the next pair (3 & 4 PDU) is considered as secondary.

If Rack has only two PDUs of the same model, then it is not a daisy chain. Each PDU will be primary and have a unique IP address.

A pair of PDUs have the same IP address, host names, and password

Storage Arrays: This displays the rack sections with Type, Host Name, Management IP, Rack Elevation Start, Rack Elevation End, Password, and Max Protected Capacity (TB). User can view below tabs for each row selection of rack components.



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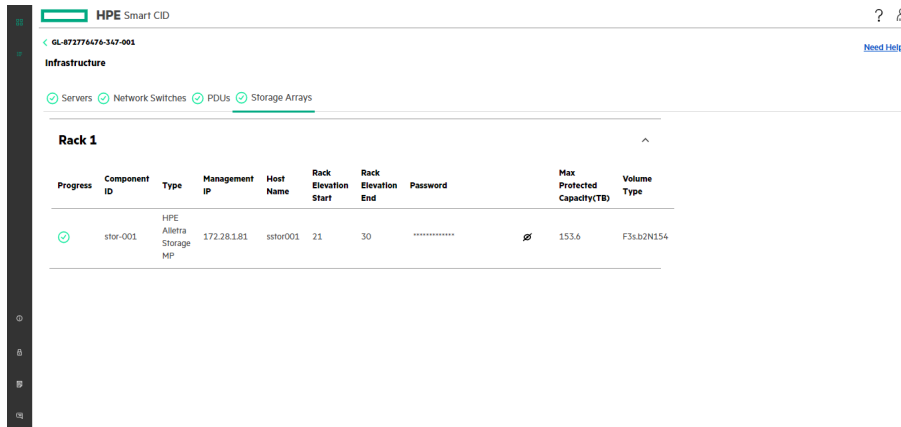


Figure 16. Storage Array - Adding Alletra MP file Storage

- **General:** Type, Cluster Name, PSTN, Host Name, Storage Protocol
- **Access Credentials:** User Name, Credentials For, and Password
- **Network Connections:** Network Name, Purpose, and IP Address
- **Network Switches:** Progress, Component ID, Type, Management IP, Host Name, Rack Elevation, Rack Elevation End, Password.

- **Switches**

- **General** – Host Name
- **Access Credentials** - User Name, Credentials For, and Password
- **Network Connection**-Network Name, Purpose, IP Address.

- **Enclosure:** Progress, Component ID, Type, Role, Rack Elevation Start, Rack Elevation End.
 - Nodes – Progress, Component id.

- **Infrastructure Management**

This form contains the following tabs:

- Host Name prefix
 - This displays the field for enter Host name prefix
- **Management Services:** This displays the Component ID, VM Name, and Host Name. You can view or update the following tabs:
 - **General:** VM Name, Type, and HostName
 - **Access Credentials:** User Name, Credentials For, and Password
 - **Network Connections:** Network Name, Purpose, and IP Address
- **Network Fabric**
 - **Mac Address**

Locking a CID

Locking a CID is the stage where all the information about the customer including customer requirements, system configuration, and settings is finalized. At this stage, the CID is locked for editing and HPE Smart CID does not allow changes to the customer information, configuration, and other settings.

After all the system and configuration details are entered, the CID is ready for locking. If the information is incomplete, then the **Lock** option is not enabled under the **Actions** menu. You must enter all the missing information to proceed further and lock the CID.



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HPE Smart CID supports two levels of locking a CID.

- Pre-Sales Locked
- Factory Locked

Pre-Sales Locked

Users with pre-sales access can lock a CID after entering all the system and configuration details.

To lock a CID:

1. Select **Lock** from the **Actions** menu. The **Lock Confirmation** window appears.

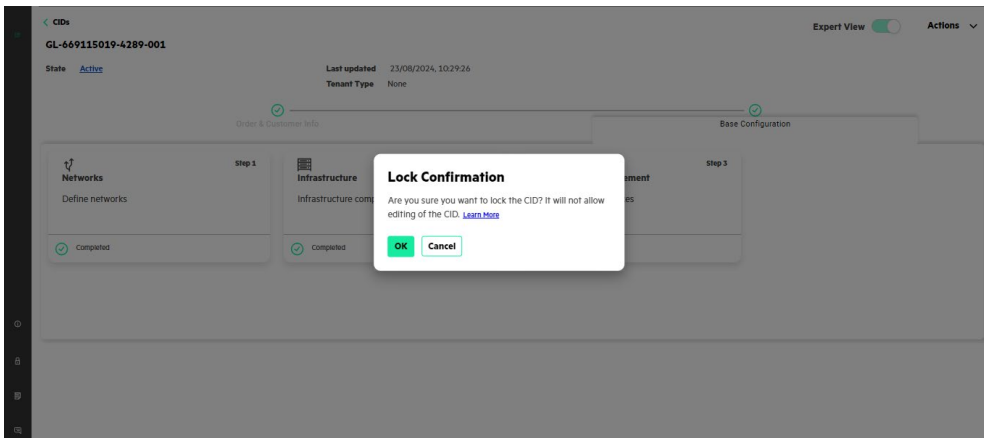


Figure 17. Lock Confirmation window for Pre-Sales Locked

- Click OK. The status of the CID changes from Active to Pre-Sales Locked. All the tabs are now read-only.

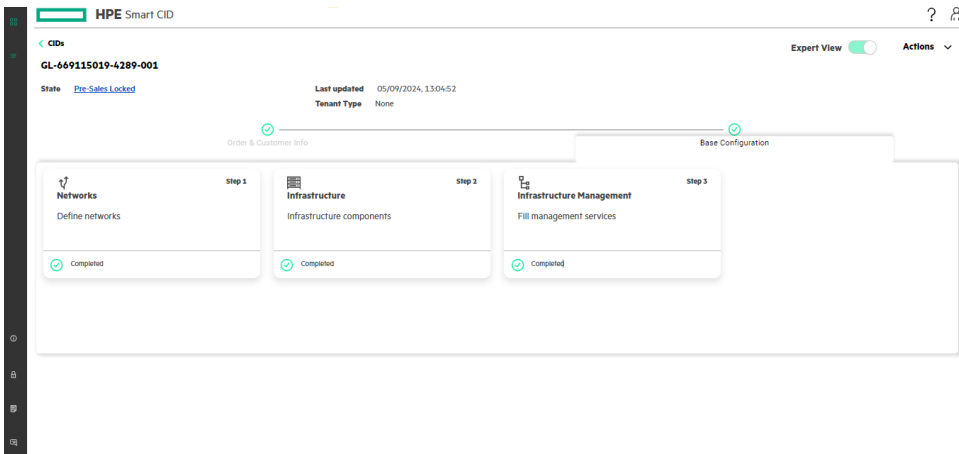


Figure 18. Pre Sales Locked

2. After the CID is pre-sales locked, the configuration details are successfully uploaded to GitHub.



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The status of the CID is set to **Pre-Sales Submitted**.

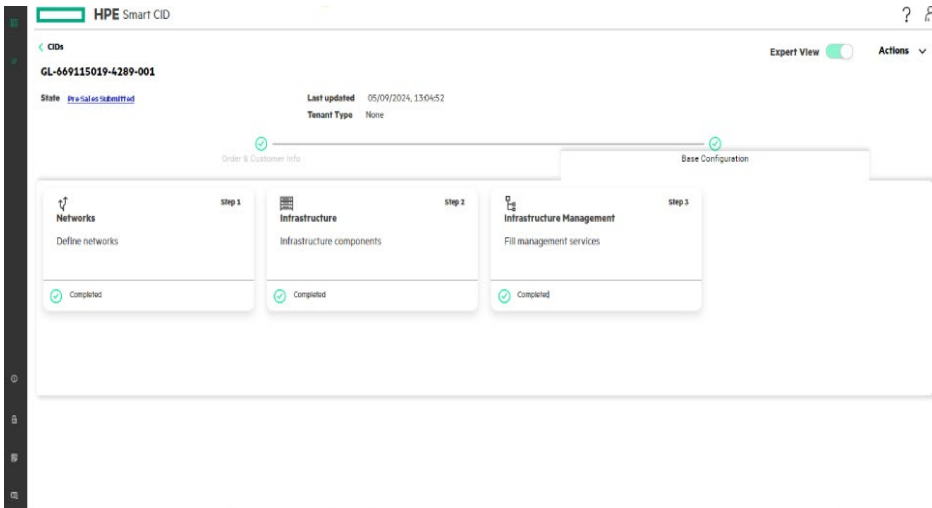


Figure 19. Pre Sales Submitted

Factory Locked

Users with factory access can view the **HPE Integration Site** tab on the dashboard and edit the details of the following forms.

- **ILO Default Credentials**

- Enter Default Credentials
 - Username
 - Password

- **Factory Settings**

- DNS – Primary DNS IP Address, Secondary DNS IP address.
- NTP – IP address
- Proxy Settings
 - HTTP Proxy
 - Protocol, Proxy Server Address, Port
 - HTTPS Proxy
 - Tick check box if same as HTTP Proxy
 - Protocol, Proxy Server Address, Port.
- Others – Installation System IP, Cohesive VM IP

Note : Installation System IP & Cohesive VM IP are for factory set up.

Installation System IP & Cohesive VM IP should be provided within the range of (172.28.1.11 - 172.28.1.30). user cannot enter the same IP as it raises duplicated error.

Users with factory access can lock the CID after entering the details in the **HPE Integration Site** tab.



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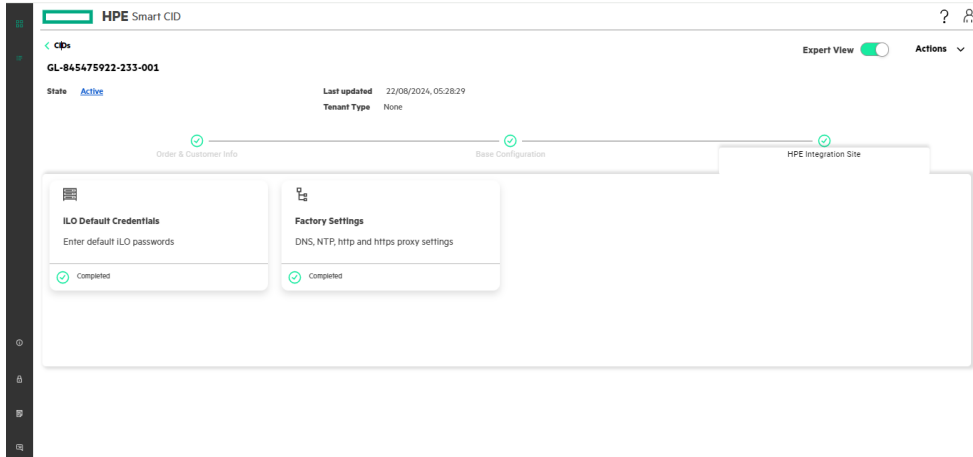


Figure 20. HPE Integration

- To lock a CID:
 1. Select **Lock** from the **Actions** menu. The **Lock Confirmation** window appears.

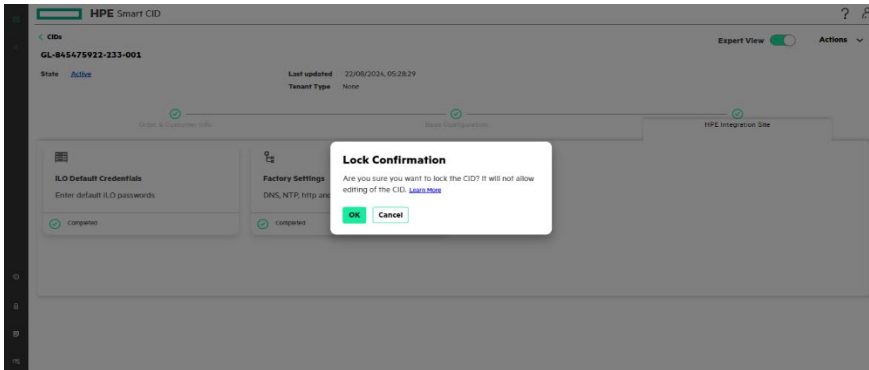


Figure 21. Lock Confirmation

2. Click **OK**. The status of the CID is set to **Factory Locked**.

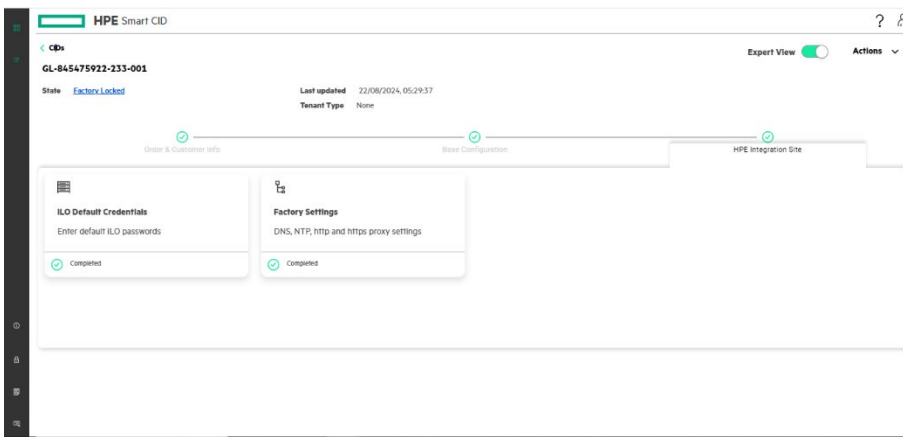


Figure 22, Factory Locked

After the CID is factory locked, the details in the **iLO Default Credentials** and **Factory Settings** forms are successfully uploaded to GitHub. The status of the CID is now set to **Factory Submitted**.



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You can view the updated details in the base-configuration.json output file.

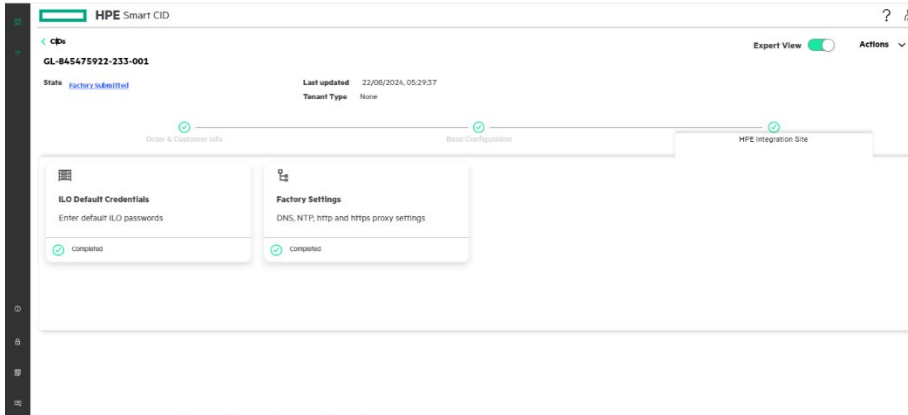


Figure 23. Factory Submitted

Downloading output files

After locking the CID, you can download the output files.

To download the output files:

1. Select **Downloads** from the **Actions** menu.

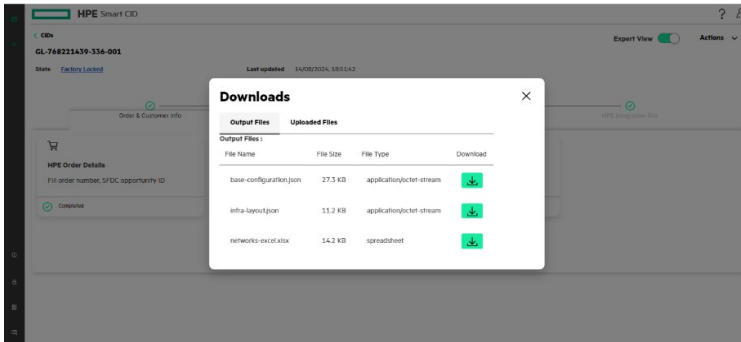


Figure 24. Download

2. Click the **Download** icon.



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